

# Textbook Rental Program Lowers Prices

## **Q: How does the rental program work?**

It's easy. You can shop online at our website or come into the store and select your textbooks for the term. When purchasing your books, the cashier will tell you which books are available for rent and the pricing, giving you the option to either purchase or rent the book. If you select the rental option, you will be asked for some personal contact information along with a debit or credit card to secure the rental. At the end of the term, you return the book to the bookstore during finals week.

## **Q: Why should I rent from the bookstore versus going online?**

The bookstore offers many advantages to you versus renting your textbook online including:

- You receive competitive pricing – online is not necessarily a better price.
- You are assured the correct book based on the order received directly from the instructor.
- You do not have to wait for the book to be shipped to you.
- You do not have to pay shipping to receive or return the book.
- You will receive top-notch customer service.

## **Q: What if I don't return the book?**

If the book is not returned, your credit or debit account will be charged accordingly.

## **Q: What if I decide I want to keep the book and use it for future reference?**

If you decide to keep the book, your credit or debit account will be charged accordingly.

## **Q: Why are not all books available for rental in the store?**

In order for a rental program to be successful, the textbook needs to be used for multiple terms. We have selected the textbooks which we are assured will be reused next term either on our campus or elsewhere in the country.

## **Q: Is renting the textbook a better deal than purchasing it?**

We offer you the option of purchasing the textbook new or used or renting it. It is up to you to decide which option best meets your educational needs.

## **Q: Where do I return the book at the end of the term?**

To the bookstore.

## **Q: What if I drop the class or don't need the book once the course begins?**

Our textbook rental program follows the same return policy as purchasing the textbook.

## **Q: Why do you need a credit or debit card now? Is it charged when I pick up the book?**

The only charge associated with renting the textbook is the rental fee. Your card is not charged for any additional fees unless the book is not returned. We require you to use a credit or debit card to ensure that the textbook is returned.